

PRIVACY POLICY OF THE BOSMA-WARRANTY.EU WARRANTY PLATFORM

Thank you for visiting our website provided at the internet address <https://www.bosma-warranty.eu/> (the 'Warranty Platform', the 'Website', or the 'Site'). The Warranty Platform allows you to easily: (1) register a purchased product under the BOSMA warranty for consumers ('BOSMA warranty') to extend it, (2) file a complaint regarding to a product covered by the BOSMA Warranty, and (3) track the status of complaints filed via the Warranty Platform. This document contains the privacy policy and cookies of the Warranty Platform.

1) GENERAL PROVISIONS

1. This Website privacy policy is informative, which means that it is not a source of obligations for users of the Warranty Platform. The privacy policy contains, in particular, rules for the processing of personal data by the Controller as part of the Warranty Platform, including the grounds, purposes and scope of processing of the personal data and the rights of data subjects, as well as information on the use of cookies and analytical tools on the Website (the 'Privacy Policy').

2. The Warranty Platform and Privacy Policy are addressed only to consumers who have been granted the BOSMA Warranty.

3. The Controller of the personal data collected via the Warranty Platform is B.G.E. AUTOMOTIVE SOLUTIONS SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its headquarters in Poznań, entered into the Register of Entrepreneurs of the National Court Register under KRS (National Court Register) number 0000415969; the court of registration at which the company's documentation is kept is the District Court Poznań Nowe Miasto i Wilda in Poznań, 8th Commercial Division of the National Court Register; the company's headquarters address and correspondence address is ul. Głogowska 16, 60-734 Poznań, NIP (Tax ID): 7792404804, REGON (National Business Registry number): 302076720, contact telephone number: +48 61 65 23 660, fax: +48 61 65 23 661 (standard fee as per the operator's tariff), e-mail address: warranty@bosma-group.eu (hereinafter referred to as the 'Controller' and being the Service Provider of the Warranty Platform).

4. The personal data are processed by the Controller pursuant to applicable law, in particular in compliance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ('GDPR' or 'GDPR Regulation'). The official text of the GDPR is available at <http://eur-lex.europa.eu/legal-content/PL/TXT/?uri=CELEX%3A32016R0679>

5. The use of the Warranty Platform, including the conclusion of contracts, is voluntary. Similarly, the related provision of personal data by Service Users of the Warranty Platform is voluntary, subject to two exceptions: (1) concluding agreements with the Controller – failure to provide personal data necessary for the conclusion and execution of the contract, in the cases and scope specified on the Website and in the Regulations of the Website and this privacy policy will mean that this contract will not be able to be concluded. In such case, providing personal data is a contractual requirement, and if the data subject wishes to conclude the given agreement with the Controller, they are obliged to provide the required data. Each time, the scope of data required to conclude the contract is previously indicated on the Website and in the Regulations of the Website; (2) statutory duties of the Controller – providing personal data is a statutory requirement resulting from generally applicable legal provisions imposing an obligation on the Controller to process personal data, and failure to provide them will prevent the Controller from performing these duties.

6. The Controller shall do its utmost to protect the interests of its data subjects' personal data it processes, and in particular shall be responsible for and guarantee that the data it collects are: (1) processed lawfully; (2) collected for specified and legitimate purposes and not further processed in a manner that is incompatible with those purposes; (3) factually correct and adequate in relation to the purposes for which they are processed; (4) kept in a form that permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed, and (5) processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

7. Taking into account the scope, context and purposes of processing as well as the risks of varying likelihood and severity for rights and freedoms of natural persons posed by the processing, the Controller shall implement appropriate technical and organisational measures so that the processing can take place in compliance with this regulation, and that it is able to prove it. These measures shall be reviewed and updated if necessary. The Controller shall use technical measures to prevent the acquisition and modification of personal data sent electronically by unauthorised persons.

8. All words, expressions and acronyms appearing in this privacy policy and beginning with a capital letter (for example, Service Provider, Warrantor, BOSMA Warranty, Website, Electronic Service) should be understood in accordance with their definition as contained in the Regulations of the Website available on the Website.

2) GROUNDS FOR DATA PROCESSING

1. The Controller is authorised to process personal data in cases where and to the extent that at least one of the following applies: (1) the data subject has given consent to the processing of his or her personal data for one or more specific purposes; (2) processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract; (3) processing is necessary for compliance with a legal obligation to which the Controller is subject; or (4) processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

2. The processing of personal data by the Controller each time requires at least one of the grounds indicated in item 2.1 of the privacy policy to be present. The specific grounds for processing the Website Service Users' personal data by the Controller are listed in the next section of the privacy policy – in relation to a given purpose of personal data processing by the Controller.

3) PURPOSE, GROUND, PERIOD AND SCOPE OF PROCESSING DATA ON THE WARRANTY PLATFORM

1. Each time, the purpose, ground, period, scope and recipients of the personal data processed by the Controller shall result from actions taken by a given Service User on the Website.

2. The Controller may process personal data on the Website for the following purposes, on the following grounds, during the following periods and in the following scope:

Purpose of data processing	Legal ground for data processing and storage	Scope of processed data
Implementation of the BOSMA	Article 6(1)(b) of the GDPR	Maximum scope: name and

Warranty (implementation of a complaint procedure) or contract for the provision of an Electronic Service available on the Website, or taking steps at the request of the data subject prior to entering into the contracts	Regulation (performance of the contract) The data are stored for the period necessary for its performance, termination or expiry of a contract concluded in another manner.	surname; e-mail address; contact telephone number; mailing address and potentially data included in the purchase order attached by the claimant under the BOSMA Warranty. The range scope is maximal – the data scope may be narrower when, for example, the Service User only creates an Account on the Warranty Platform and does not then submit a complaint under the BOSMA Warranty.
Establishment, exercise or defence of legal claims that may be filed by the Controller or that may be filed against the Controller	Article 6(1)(f) of the GDPR Regulation The data are stored for the duration of a legitimate interest pursued by the Controller, but no longer than for the period of the statute of limitations of claims against the data subject, due to the business activity conducted by the Controller.	name and surname; e-mail address; contact telephone number; mailing address and potentially data included in the purchase order attached by the claimant under the BOSMA Warranty.

4) DATA RECIPIENTS ON THE WARRANTY PLATFORM

1. For the proper functioning of the Website, including for the execution of the BOSMA Warranty and concluded contracts for the provision of electronic services available on the Warranty Platform, it is necessary for the Controller to use the services of external entities (such as, for example, software providers). The Controller shall use only processors providing sufficient guarantees to implement appropriate technical and organisational measures in such a manner that processing will meet the requirements of this the GDPR Regulation and ensure the protection of the rights of the data subject.

2. Data is not transferred by the Controller in each case or to all recipients or categories of recipients specified in the Privacy Policy – the Controller provides data only when this is necessary to fulfil a given purpose of personal data processing and only to the extent necessary to complete it.

3. The personal data of the Service Users of the Warranty Platform may be transferred to the following recipients or categories of recipients:

a. **Recipients associated with the implementation of the BOSMA Warranty** – these are the entities cooperating with the Controller on the basis of a separate agreement in the scope of the Controller's obligations under the BOSMA Warranty – they are responsible for the implementation of the BOSMA Warranty in individual countries covered by the BOSMA Warranty (for example, the Customer sends the Product to these entities in order to exercise the rights under the BOSMA Warranty) – these entities are always specified in the warranty card and on the Warranty Platform website.) The Controller provides the collected personal data of the Customer to a selected entity acting at its request only in the case and to the

extent necessary to achieve a given purpose of data processing in accordance with this privacy policy.

b. Recipients associated with the operation of the Warranty Platform itself – these are service providers supplying the Controller with technical, IT and organisational solutions enabling the Controller to run the Warranty Platform and Electronic Services provided through it (in particular, providers of computer software for the Website, e-mail and hosting providers, and providers of software for company management and for providing technical assistance to the Controller) – the Controller provides the collected personal data of the Service User to a selected supplier acting at its request only in the case of and to the extent necessary to achieve a given purpose of data processing in accordance with this privacy policy.

5) RIGHTS OF THE DATA SUBJECT

1. The right to access, rectification, restriction, erasure and portability – the data subject has the right to request the Controller to access their personal data, rectify them, erase ('right to be forgotten') or restrict processing, has the right to object to the processing, and has the right to data portability. Detailed conditions regarding the exercise of the abovementioned rights are listed in Articles 15-21 of the GDPR.

2. The right to withdraw consent at any time- an individual whose data are processed by the Controller pursuant to expressed consent (pursuant to Article 6(1)(a) or Article 9(2)(a) of the GDPR Regulation) has the right to withdraw consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

3. The right to lodge a complaint with a supervisory authority – an individual whose data are processed by the Controller has the right to lodge a complaint with a supervisory authority in the manner and mode specified in the provisions of the GDPR Regulation and Polish law, in particular, the Polish Personal Data Protection Act. The supervisory authority in Poland is the President of the Polish Personal Data Protection Office.

4. The right to object – the data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on Article 6(1)(e) (the public interest or tasks) or (f) (legitimate interest of the Controller), including profiling based on those provisions. The Controller shall no longer process the personal data unless the Controller demonstrates compelling legitimate grounds for the processing that override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims.

5. The right to object to direct marketing – where personal data are processed for direct marketing purposes, the data subject shall have the right to object at any time to processing of personal data concerning him or her for such marketing, which includes profiling to the extent that it is related to such direct marketing.

6. In order to exercise the rights referred to in this item of the privacy policy, you can contact the Controller by sending a relevant message in writing or via e-mail to the Controller's address specified at the beginning of the privacy policy or using the contact form available on the Website.

6) COOKIES ON THE WEBSITE, PERFORMANCE DATA, AND ANALYTICS

1. Cookie files (cookies) are small bits of text in the form of text files sent by the server and saved on the Website visitor's end device (for example, on the hard drive of a computer, laptop, or a smartphone memory card – depending on what device is used by the visitor to our Website). Detailed information about cookies, as well as the history of their creation can be found, among others, at <http://pl.wikipedia.org/wiki/Ciasteczko>.

2. The Controller may process data contained in Cookie files when website visitors use the Website for the following purposes:

- a. identification of Service User as being logged in to the Website and showing that they are logged in;
- b. remembering data from completed forms or Website login details;
- c. adaptation of Website content to the individual preferences of the Service User (for example, regarding colours, font size, page layout) and to optimise the use of the Website's pages;

3. Usually, most web browsers available on the market accept cookies by default. Everyone has the option of defining the terms of use of cookies in their browser's settings. This means that you can, for example, partially restrict (for example, temporarily) or completely disable the option of saving cookies; in the latter case, however, this may affect some of the Website's functionalities.

4. In terms of Cookies, browser settings are important from the point of view of consent to the use of Cookies by our Website; in accordance with the law, such consent can also be expressed through the settings of the web browser. If you do not wish to provide such consent, the web browser's Cookie settings must be changed accordingly.

5. Detailed information on changing Cookie settings and their self-removal in the most popular web browsers is available in the help section of the web browser and on the following sites (just click the relevant link):

[in the Chrome browser](#)

[in the Firefox browser](#)

[in the Internet Explorer browser](#)

[in the Opera browser](#)

[in the Safari browser](#)

[in the Microsoft Edge browser](#)

7) FINAL PROVISIONS

The Website may contain links to other websites. The Controller recommends that after visiting other websites, you read the privacy policy of those sites. This Privacy Policy applies only to the Controller's Warranty Platform.